



Yay! Thanks for showing interest in volunteering at Majors Creek Festival 2022.

Our festival *cannot* happen without the commitment and dedication of our volunteers.

We pride ourselves on the culture of valuing volunteers here at Majors Creek Festival and aim to maintain that each and every year.

Volunteering is a rewarding pursuit that provides participants with an opportunity to broaden their skills and deepen their connections to the local community. It is also a fantastic chance to interact, at a grass-roots level, with the “behind-the-scenes” crew of our festival. Volunteers become an integral part of delivering a magnificent experience to our Majors Creek Festival punters - that could be YOU!

In exchange for just 8 hours of volunteer time, volunteers receive a weekend ticket to the 2022 Majors Creek Festival. Our festival provides free camping to all.

We welcome volunteers aged 15-17. Our younger volunteers are only required to do 5 hours volunteer time. We require a parent’s/legal guardian’s approval and their presence on site during the shifts, and there will be some tasks you will not be able to undertake.

VOLUNTEER CODE OF CONDUCT

- Volunteers are not to be intoxicated during their shifts, nor are they permitted to consume intoxicants during their shifts
- Volunteers are to respect the volunteers, performers and team leaders regardless of beliefs, race, gender identity, sexuality, etc
- Volunteers are to conduct themselves in a manner that is approachable and friendly
- Volunteers are encouraged to take their role seriously and be aware of procedures in the event of a concern/issue
- Volunteers are expected to effectively communicate with fellow volunteers and team leaders.

TERMS OF AGREEMENT

- I agree to abide by the Festival’s Code of Conduct;
- I agree to carry out my volunteer tasks according to the hours and checklists provided;
- I agree to contact the Volunteer Coordinator as early as possible if circumstances prevent my commencing a shift;
- If I breach the Code of Conduct, I acknowledge that I may be relieved of my duties and be escorted from the site. Such conduct could affect my future volunteer applications to the Festival.

If you have any questions, please contact Carly McMahon at majorsvolunteers@gmail.com

JOB DESCRIPTIONS

The types of tasks you will choose from, and the responsibilities of each role, are listed below. They are by no means exhaustive. More detailed information will be available upon communication with your team leader or volunteer coordinator.

Please note that it is not always possible to match the skills and availability of volunteer applicants with the volunteer positions available and/or the times when volunteers are needed. The earlier you submit your application, the more chance you will have of being allocated your preferred volunteer position. Shifts will normally be four hours each but may vary depending on the team and the number of volunteers available.



Festival Shop and performer liaison (Friday 11th November through to Sunday 13th November)

- Provide information about the Festival to members of the public, and, as necessary, to volunteers and performers
- Sell Festival merchandise and performers' CDs
- Process performer registration and provide advice and assistance to performers as needed
- Sell festival programs
- Sell raffle tickets – in Festival office and/or roving on site
- Liaise regarding instrument storage
- May involve set-up and pack-down of the merchandise, tables, decorations, etc

Gate Team (Wednesday 9th November through to Sunday 13th November)

- Staff the festival entry points and control the movement of people and vehicles into, and out of, the Festival grounds
- Check for valid wristbands
- Give directions regarding parking and camping
- Ensure 'no pets' rule is observed
- Provide Festival information
- Assist in implementing the Festival's alcohol and glass-free policy.

Set up and pack down Festival team

(Pre Festival: from Tuesday 8th November until Festival. Post Festival: From Sunday evening 13th November until Tuesday 15th November)

Please note: Some heavy lifting and other physical tasks involved

- Construction and deconstruction of stages & venues
- Setting traffic/parking barriers
- Putting up signage
- Collecting and setting up festival lounges, chairs & tables and packing up at the end of the festival.

MC/Stage management team (Friday 11th November through to Sunday 13th November)

Please note: Some experience in this area would be beneficial

- Stage Manage/MC venues
- Assist Stage manager/MC at each venue
- Keep venue tidy
- Meet and greet performers
- Work with sound engineers to ensure program runs to time
- Work with the festival committee regarding program changes, festival announcements.

Ticketing (Wednesday 9th November through to Sunday 13th November)

- Advise patrons of ticket prices
- Sell tickets
- Process e-tickets
- Issue wristbands to all Festival attendees



- Assist in checking compliance with entry conditions
- Give directions regarding parking and camping.
- Welcome performers, volunteers and VIP guests and provide them with any appropriate information

Resource Management, Waste Recovery and Tidy Teams (From Friday 11th November until Monday 14th November)

- Monitor bins and advise patrons of correct waste disposal when required
- Clear tables and keep grounds clean, including camping areas
- Work with council to clear full bins
- Collect green waste for distribution after the festival.
- May include a mobile-gang to assist where necessary (e.g., redistribution of chairs in, and between, venues)
- Monitor (and clean) toilets and amenities. Replenishment of provisions when and where necessary.
- Alert Team Leader or Shift Manager to issues concerning the site as per the “Chain of Responsibility”
- Under direction from the Team Leader or Shift Manager, contact maintenance staff when required during the Festival.

All volunteers will receive adequate information regarding their tasks, expectations and responsibilities prior to the Festival. Volunteers will be made aware of any and all procedures regarding their role as a volunteer (i.e.: who to contact in the event of an issue).

Apply to volunteer now!